

SERVICE GRANT PROGRAM EVALUATION 2008



The Taproot Foundation completed 241 Service Grants nationwide during our fiscal year 2008. Through our sophisticated evaluation efforts, we have received grantee impact and satisfaction data on nearly 100% of engagements.

GRANTEE IMPACT

Measured on a 6-point scale from "Strongly Agree" to "Strongly Disagree"



97%
of grantees agreed that the Service Grant deliverables strengthened their infrastructure.



93%
of grantees agreed that the Service Grant had a significantly positive impact on their management or governance capability.

GRANTEE SATISFACTION

Measured on a 6-point scale from "Very Satisfied" to "Very Dissatisfied"

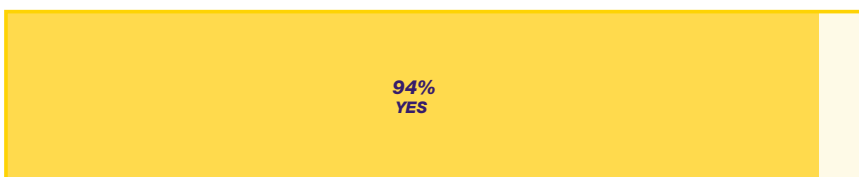


92%
of grantees were satisfied with the final deliverable.



90%
of grantees were satisfied with their Taproot Foundation pro bono consultant team.

Measured on a 2-point scale: "Yes" or "No"



94%
of grantees would recommend the Taproot Foundation to a colleague.