

SERVICE GRANT PROGRAM EVALUATION 2009



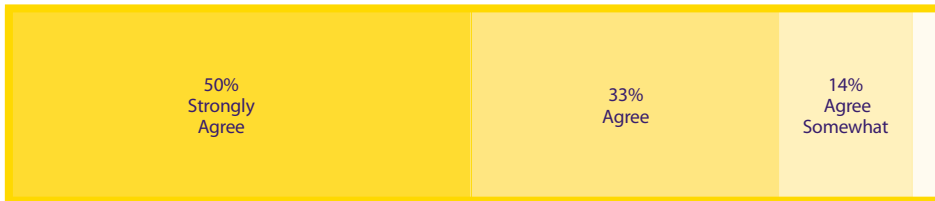
Taproot Foundation completed 343 Service Grants nationwide during our fiscal year 2009. Through our evaluation efforts, we have received grantee impact and satisfaction data on nearly 100% of engagements. These numbers all match or exceed the impressive post-project ratings we've received over the past three years using this evaluation methodology.

GRANTEE IMPACT

Measured on a 6-point scale from "Strongly Agree" to "Strongly Disagree"



96%
of grantees agreed the
Service Grant deliverables
strengthened their infrastructure.



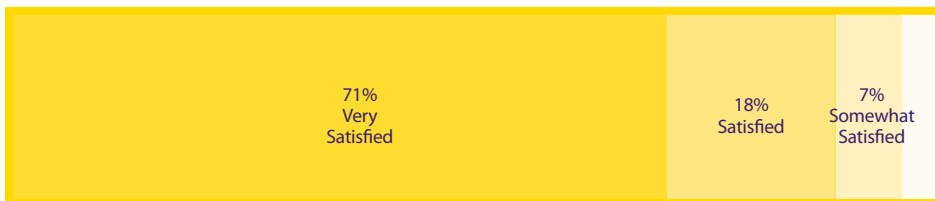
97%
of grantees agreed the Service Grant
process provided significant learning to
their management and staff.

GRANTEE SATISFACTION

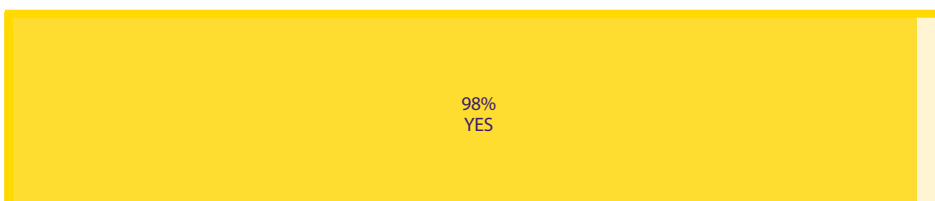
Measured on a 6-point scale from "Very Satisfied" to "Very Dissatisfied"



96%
of grantees were satisfied with their
final deliverable.



96%
of grantees were satisfied with their
pro bono consulting team.



98%
of grantees would recommend
Taproot Foundation to a colleague.